



COMPANY CAR PROGRAMS

Phone: 1-800-481-6736
Email: cocars@fcagroup.com
Fax: (248) 512-0571

Tire Maintenance and Repair Policy Reminder April 2018

Company Car Programs would like to remind participants of the policy for tire maintenance and repairs.

Tire Maintenance and Repair Guidelines:

Participants are required to ensure that tires are maintained, vehicle front-end is properly aligned, and wheels are balanced.

Punctures in, or any damage to, the tire sidewall cannot be repaired and will require tire replacement. Any tire punctures in the tread $\frac{1}{4}$ " to $\frac{1}{2}$ " away (inboard) from the sidewall require tire replacement.

Tires must be replaced when any of the following apply:

- Tires show a 'wear bar' across the tread.
- Tires with tread $\frac{4}{32}$ " depth or less.
- Tires are damaged and cannot be repaired to a safety standard. If a rim is also damaged at the same time as the tire, a claim should be filed with CEI **before** getting repairs – see the Accident, Damage & Repairs page under the Accident, Damage and Theft tab on the Company Car Program website for complete guidelines.

Replacement of tires for other than the above is not authorized and is not reimbursable. When possible, tires **must be repaired** not replaced. **Note:** Replacement tires must be identical to the factory installed tire on the vehicle at delivery. If the exact type is not available, use the tire recommended by the manufacturer (i.e. same size etc. See vehicle manual for specifications).

Tire Replacement/Repair Options:

Participants must repair or replace tires at a participating FCA US LLC dealership. A complete list of participating dealerships can be found on the Company Car Program website on the Maintenance, Modifications and Roadside tab/Tires page. Participants in SE Michigan may also have repairs or tire replacement completed at the Product Quality Research Center (PQRC) in Auburn Hills.

Note: The Tire Repair/Replacement Program cannot be used to replace stolen tires. Refer to 'Stolen Vehicles & Equipment' section of the Accident, Damage and Theft tab on the Company Car Program website.

After Hours/Emergencies Only:

Only in after hour situations or emergencies (when an approved facility is not available), participants may go to an independent facility (all other instances must be at an approved facility).

Note: Replacement tires must be identical to the factory installed tire on the vehicle at delivery. If the exact type is not available, use the tire recommended by the manufacturer (i.e. same size etc. See vehicle manual for specifications).

Reimbursement for eligible repair/replacement expenses may be requested by completing and submitting a Retiree Lease Reimbursement Form (see the Billing and Reimbursement tab on the Company Car Program website). Expenses for any tire repair or replacement not meeting the guidelines as outlined in this bulletin are not reimbursable.

For complete information on program rules and guidelines, please view the full Program Terms and Conditions document found on the Company Car Program website at <https://www.chryslercocar.com/>. If you have any Company Car program-related questions, please contact us by phone at 1-800-481-6736 or by email at cocars@fcagroup.com.

Company Car Program Group