

Phone: 1-800-481-6736 or T/L 874-5226

Email: [cocars@fcagroup.com](mailto:cocars@fcagroup.com)

Fax: (248) 512-0571

**Quality Engineering Center (QEC)  
May 2019**

The Quality Engineering Center (QEC) is pleased to provide support for all Retiree Lease Vehicles in the southeastern MI area. The QEC performs all types of maintenance and mechanical repairs with the exception of paint and body work.

Custodians are strongly encouraged to have their lease vehicles serviced and repaired at our convenient location off Opdyke Road, across from the former Pontiac Silverdome. In addition to providing incredible service and convenience for you and FCA, vehicles serviced at the QEC provide valuable, early identification of potential emerging quality as well as durability issues that assist in improving product quality and customer satisfaction.

To schedule maintenance and repairs, please call 248-451-5500 and select option 1 from the menu. Alternatively, you may use our online scheduler. Click and/or bookmark the links below for access:

**Express Lane (oil change & scheduled maintenance services only):**

<http://www.timehighway.com/Appointments/AppointmentBook.aspx?vendorId=2237&resourceId=1000865>

**Full Service Menu (repairs and maintenance):**

<http://www.timehighway.com/Appointments/AppointmentBook.aspx?vendorId=2237&resourceId=1000866>

**Tire / Wheel:**

<https://www.timehighway.com/Appointments/AppointmentBook.aspx?vendorId=2237&resourceId=1001526>

Quality Engineering Center (QEC)  
2021 Executive Hills Blvd.  
Auburn Hills, MI 48326  
PH: 248-451-5500 (select option 1)

For complete information on vehicle maintenance and repairs, please visit the Company Car website at <https://www.chryslercocar.com/>.

We look forward to servicing your vehicle soon.

The Quality Engineering Center