

FCA US LLC
Helpful Contact Information
Company Vehicle Operations

Contact Information	Purpose
FCA Company Vehicle Roadside Assistance Program PO Box 9145 Medford, MA 02155 Phone: (866) 864-7684	<ul style="list-style-type: none"> • For Roadside Assistance. • File a claim for travel interruption reimbursement.
Company Vehicle Operations 1000 Chrysler Drive CIMS: 485-06-04 Auburn Hills, MI 48326 Phone: (800) 481-6736 Fax: (248) 512-0571 Email: cocars@fcagroup.com	<ul style="list-style-type: none"> • Send Replacement/Transfer Request Forms. • Send LVRs. • Submit Reimbursement Forms. • Request approval for vehicle alterations/modifications. • Notify if any licenses are restricted or suspended or to report any drug or alcohol related incident. • Any Company Vehicle Program questions.
Corporate Claims - CEI Phone: (800) 313-7448	<ul style="list-style-type: none"> • File a claim and/or obtain an estimate for vehicle damage.
FCA Corporate Security 1000 Chrysler Drive Auburn Hills, MI 48326 Phone: (248) 576-8888 Email: SOC@fcagroup.com	<ul style="list-style-type: none"> • Report stolen vehicles and send copies of police reports.
Gallagher Bassett Services, Inc. 2601 Cambridge Court Suite 435 Auburn Hills, MI 48326 Phone: (248) 452-6050 Fax: (248) 475-0228	<ul style="list-style-type: none"> • Send all service of process regarding vehicle issues. • Send information regarding contacts by third party regarding claims.
Lapeer Road Marshaling Center (833) 550-5783	<ul style="list-style-type: none"> • Also see the Lapeer Road Marshaling Center tab.
Michigan Secretary of State (SOS) Phone: (517) 322-1624 (Lansing) https://www.michigan.gov/sos	<ul style="list-style-type: none"> • Obtain certified driver history – go to a local SOS branch office or request online.
Mopar Phone: (855) 476-6727	<ul style="list-style-type: none"> • Employee Discount on parts.
National Highway Traffic Safety Administration Attention: Air Bag Switch Request Form 100 Seventh Street, S.W. Washington, D.C. 20590-1000 Phone: (800) 424-9393 www.nhtsa.gov	<ul style="list-style-type: none"> • Air bag on/off switches and deactivation information.

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<p>Product Quality Research Center (PQRC) 2021 Executive Hills Boulevard Auburn Hills, MI 48326 Phone: (248) 451-5500</p> <p>Express – oil changes/scheduled maintenance: https://www.timehighway.com/Appointments/AppointmentBook.aspx?vendorId=2237&resourceId=1000865</p> <p>Full Service Menu (repairs and maintenance): https://www.timehighway.com/Appointments/AppointmentBook.aspx?vendorId=2237&resourceId=1000866</p> <p>Tire/Wheel: https://www.timehighway.com/Appointments/AppointmentBook.aspx?vendorId=2237&resourceId=1001526</p>	<ul style="list-style-type: none"> • Schedule vehicle repairs or maintenance.
<p>Safelite Phone: (888) 393-1667 FCA Account Number: 451159</p> <p>Online Scheduler: https://submit.glassclaim.com/SelfService/Default.aspx?ClientTag=C3DCF65E-8D8C-4331-AEB2-E928C76AF386</p>	<ul style="list-style-type: none"> • Windshield and glass replacement. • Available 24 hours a day / 7 days a week.