



Resource	Contact Information	About
Company	Phone Number	Submit forms
Vehicle	(800) 481-6736, M-F, 8AM-8PM ET	 Interims, short-term leases,
Operations	Fax: (248) 512-0571	terminations, etc.
		Lease Vehicle Receipt (LVR) assistance
	Emails	Submit claims for reimbursements
	NBU Employees & Retirees:	 Active employees: Submit through
	<u>cocars@stellantis.com</u>	Concur/BETR Retirees: Submit reimbursement form
	UAW-Represented:	 Retirees: Submit reimbursement form Request approval for vehicle modifications
	uawvehicles@stellantis.com	 Request approval for vehicle modifications Report license restriction and any drug or
	<u>dawverncies@stellantis.com</u>	alcohol related incidents
	LVR Assistance:	Answer Company Vehicle Operations-
	<u>cvolvr@stellantis.com</u>	related questions
	<u>evolvi (ustellaritis.com</u>	related questions
	Mailing Address	
	4300 S. Lapeer Road	
	Orion Twp., MI 48359	
Lapeer Road	Phone Number	New vehicle deliveries and turn-ins
Marshaling	(833) 550-5783	Pick up loaner and interim vehicles
Center (LRMC)	(333, 333 3.33	Used vehicle sales
	Address	 Plating
	4300 S. Lapeer Road	•
	Orion Twp., MI 48359	*Appointments are required to visit the LRMC.



Resource	Contact Information	About
Benefit Connect	Phone Number (888) 409-3300	 Add/update personal information (home address, phone number, etc) Access benefit/dependent information
Business Travel	Phone Number (669) 272-1325	 Rental loaners if the vehicle is out of service for 3 or more days (participants outside of Southeast Michigan) Leisure rentals *For details on loaner and leisure rental requirements, please see the "Insurance/Rental Vehicle" tab on the CVO website.
Element Claims/Element DriverServices	Phone Numbers Claims: (800) 313-7448 MVR: (866) 894-0383 Email MVR Process/Online Training in DriverCare: driverservices.chrysler@elementcorp.com	 File an accident or damage claim Obtain an estimate for vehicle damage Questions on the motor vehicle record (MVR) authorization process or online training within the DriverCare system
Gallagher Bassett Services, Inc.	Phone Number (248) 452-6050 Mailing Address P.O. Box 2934 Clinton, IA 52733-2934	 Send all service of process regarding vehicle issues Send information for contacts by a third party regarding claims, insurance contacts, etc. Medical bill and processing questions
Global Security Operations Center (GSOC)	Phone Number (248) 576-8888 Email: GSOC@stellantis.com Mailing Address 1000 Chrysler Drive Auburn Hills, MI 48326	• Report stolen vehicles and send copies of police reports *For complete instructions on reporting a stolen vehicle, please see the "Accident, Damage & Theft" tab on the CVO website.



Resource	Contact Information	About
Mopar Parts Discount	Phone Number (855) 476-6727	Employee discount on vehicle parts
National Highway Traffic Safety	Phone Number (800) 424-9393	 Air bag on/off switches and deactivation information
Administration (NHTSA)	Mailing Address Attention: Air Bag Switch Request Form 100 Seventh Street, S.W. Washington, D.C. 20590	
	<u>Website</u>	
Product Quality Research Center (PQRC)	Phone Numbers (248) 451-5664 or (248) 451-5674	Schedule vehicle repairs & maintenance (appointment required)
(. 4)	Address 2021 Executive Hills Boulevard Auburn Hills, MI 48326	*Appointments at PQRC are currently limited.
	<u>Website</u>	
Roadside Assistance	Phone Number (866) 864-7684	Roadside assistance servicesFile trip interruption claims
	Mailing Address PO Box 9145 Medford, MA 02155	
	Submit a trip interruption claim online.	
Safelite	Phone Number (888) 393-1667 Account Number - 451159	 Windshield & glass repair or replacement Available 24 hours a day, 7 days per week



Schedule an appointment online.