

 **Self Inspection**
POWERED BY

STELLANTIS
FINANCIAL SERVICES US

STELLANTIS

THE MOST COMPREHENSIVE

**Automated
vehicle
inspection**

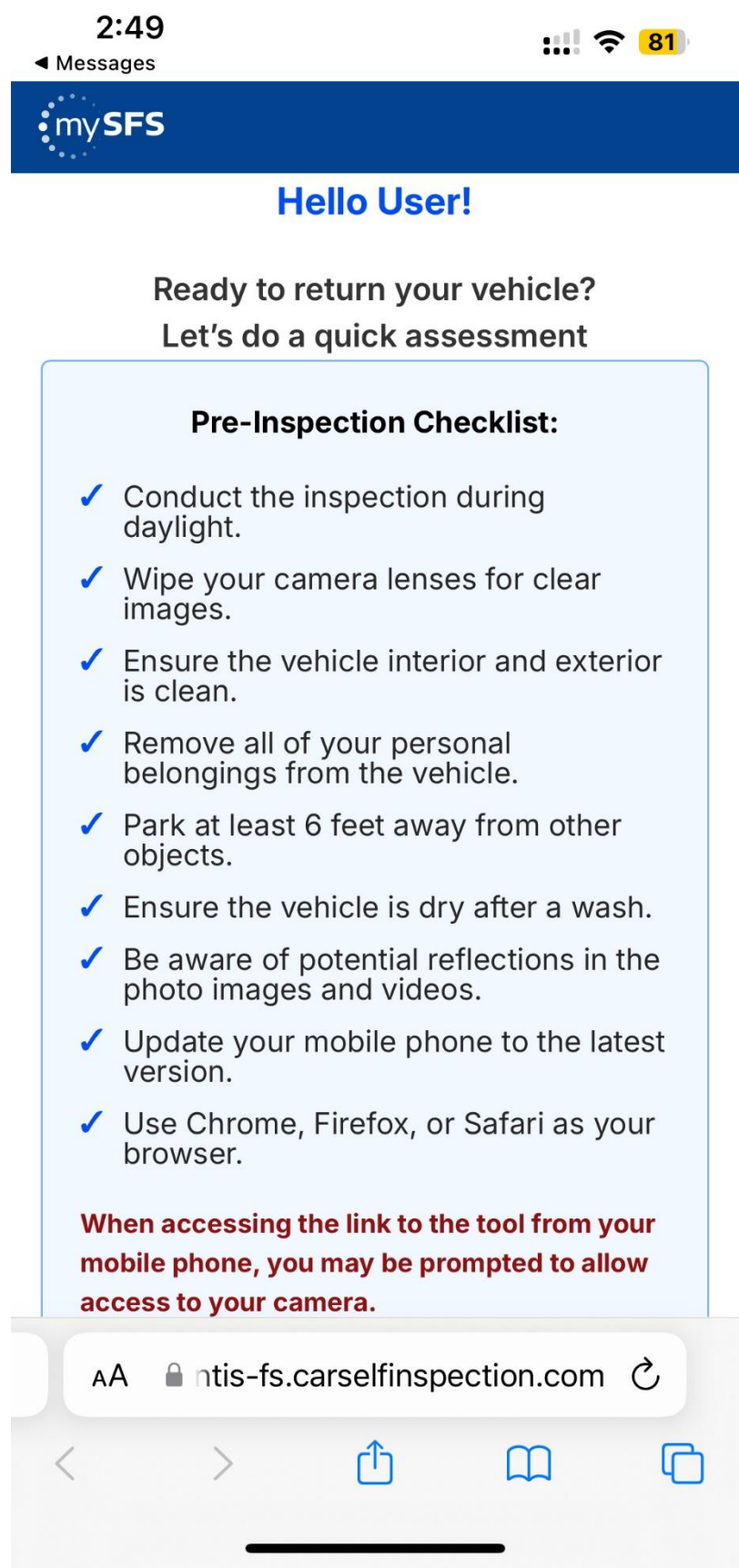
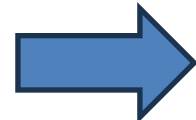


Step 1: Before starting the inspection, ensure the vehicle is properly prepared for self-inspection

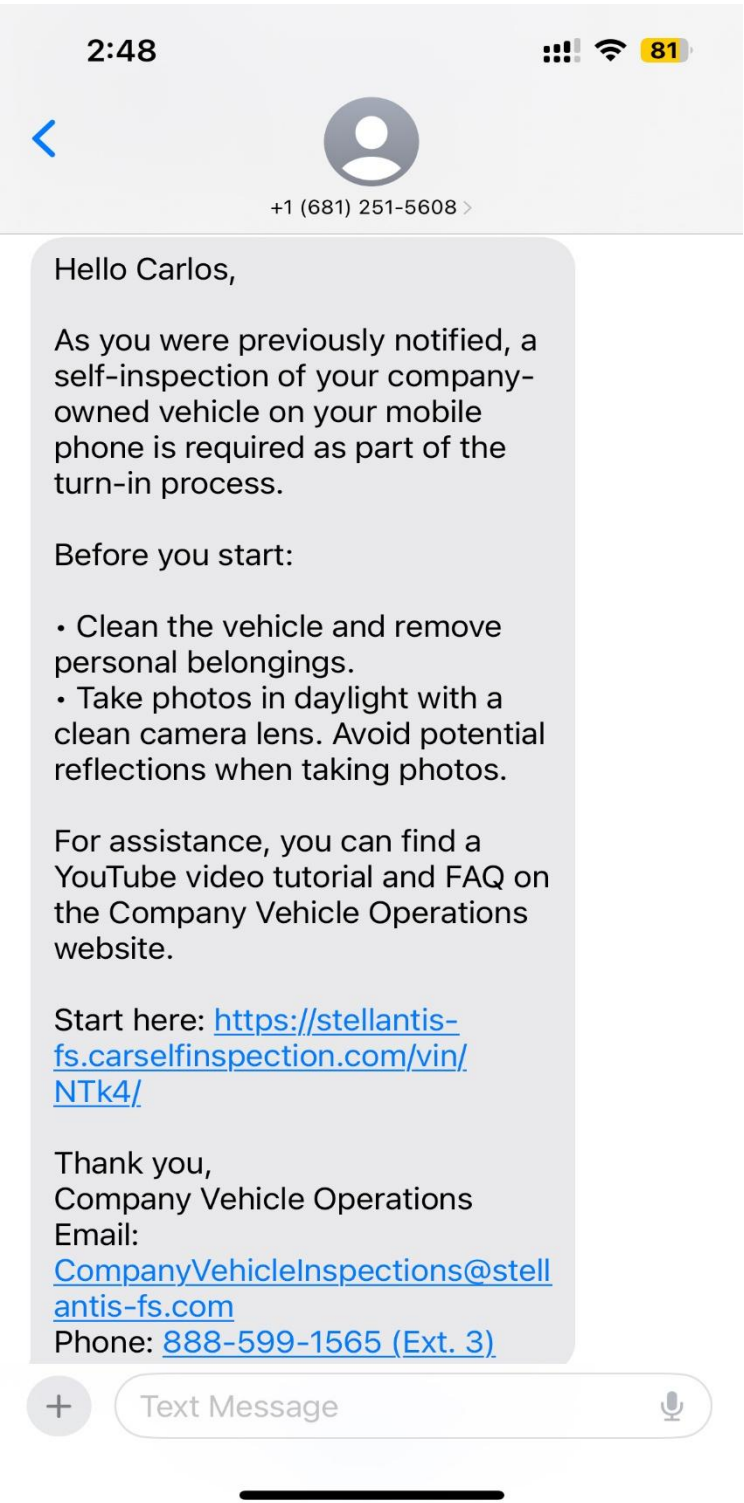
Pre-Inspection Checklist:
Ensure your vehicle and device are ready before starting the self-inspection. Use a supported browser, allow camera access, and complete the process in a clean, well-lit area. The inspection takes approximately seven minutes.

Supported web browsers:
Firefox, Chrome, and Safari.

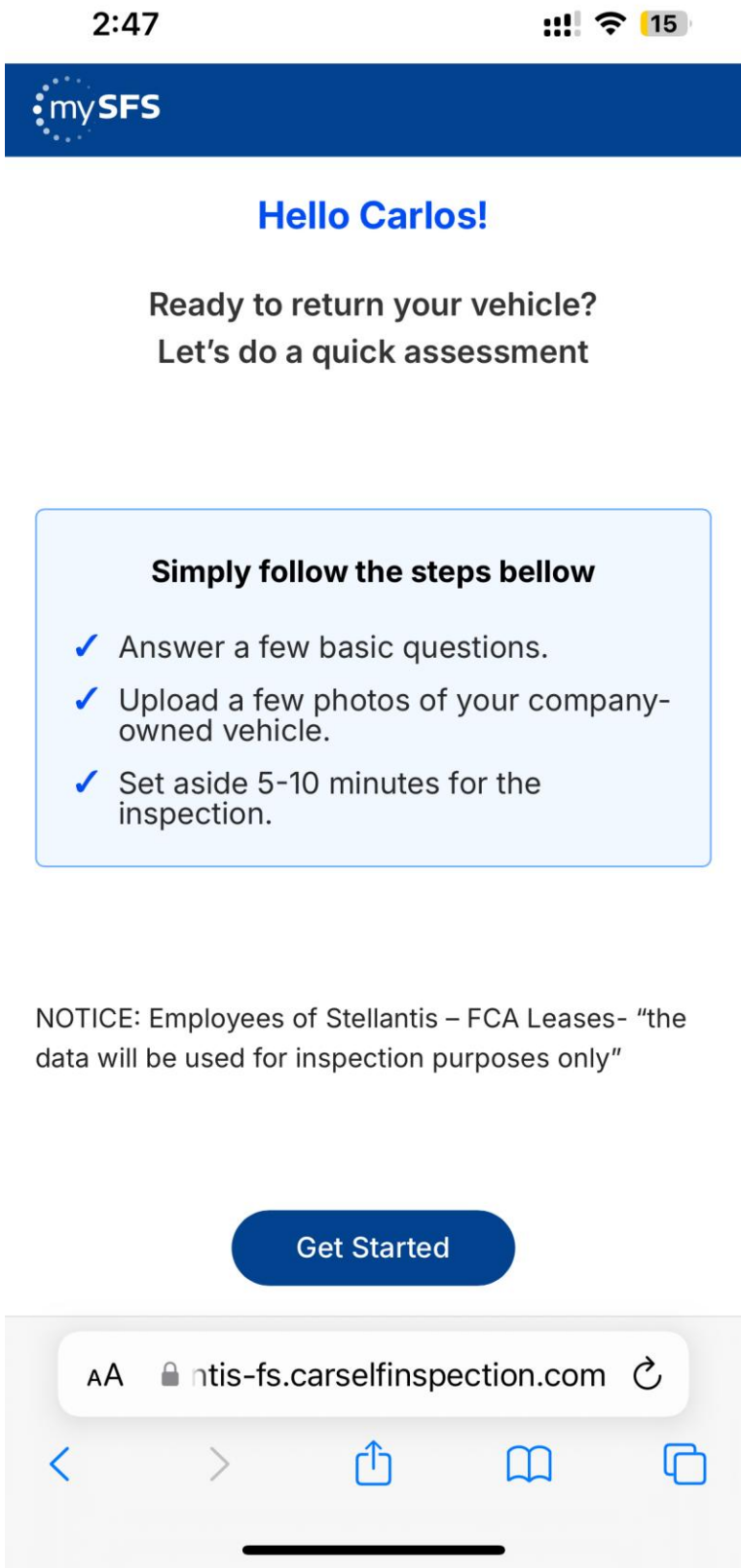
Estimated time to complete the vehicle self-inspection: Up to 7 minutes.



Step 2: Receiving Inspection Link via SMS / Email
SMS and email notification will be sent with inspection link



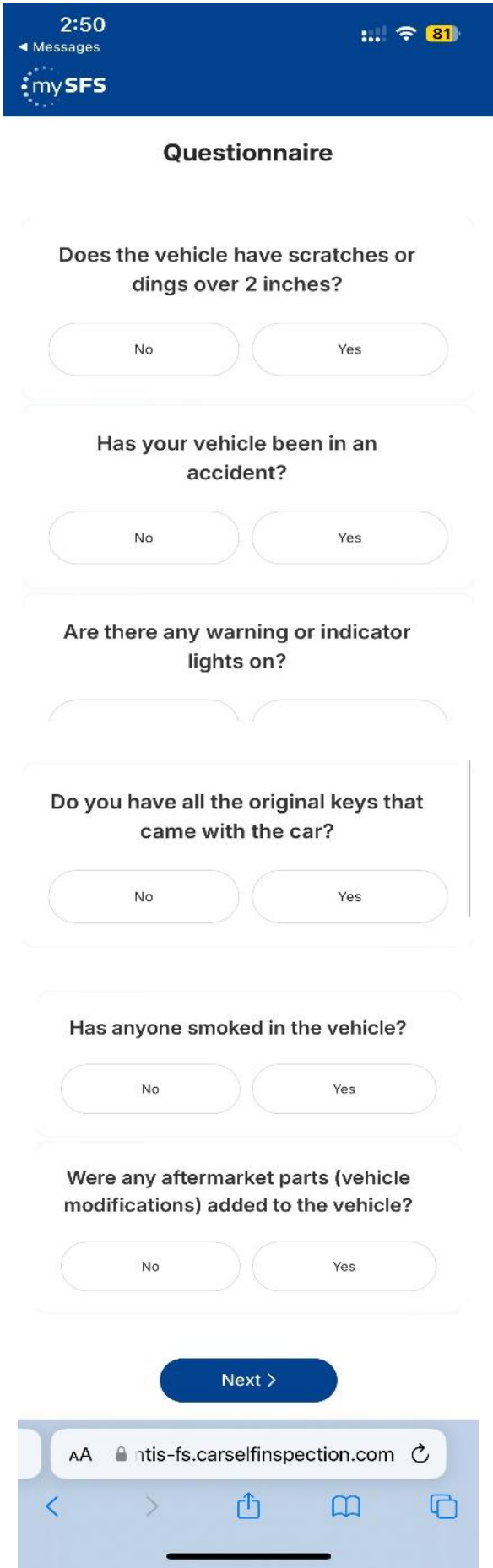
Step 3: Inspection Instructions



Welcome Screen with Inspection Instructions and Disclaimer



Step 4: Answer 6 required questions and click next



Questions* (required)

Confidential & Proprietary

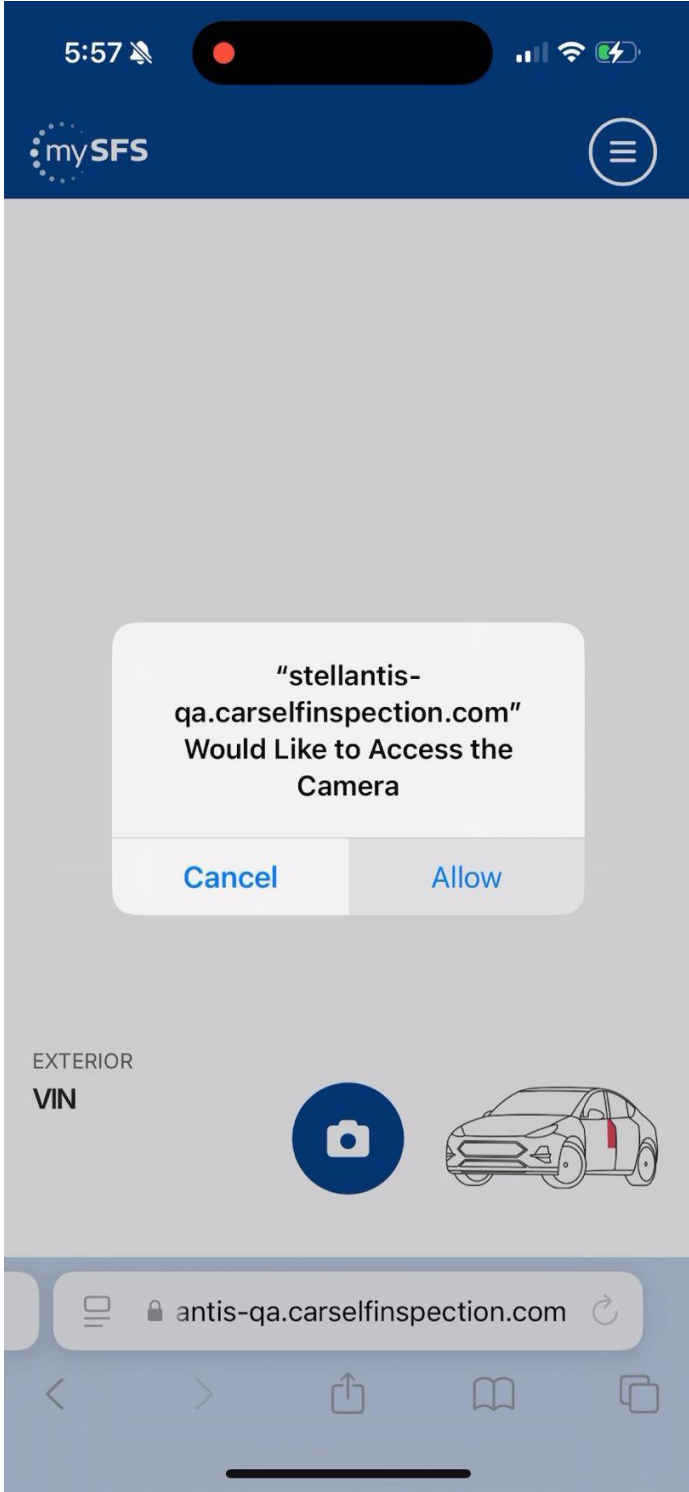
Step 5: VIN Verification



Vin Verification and Instructions

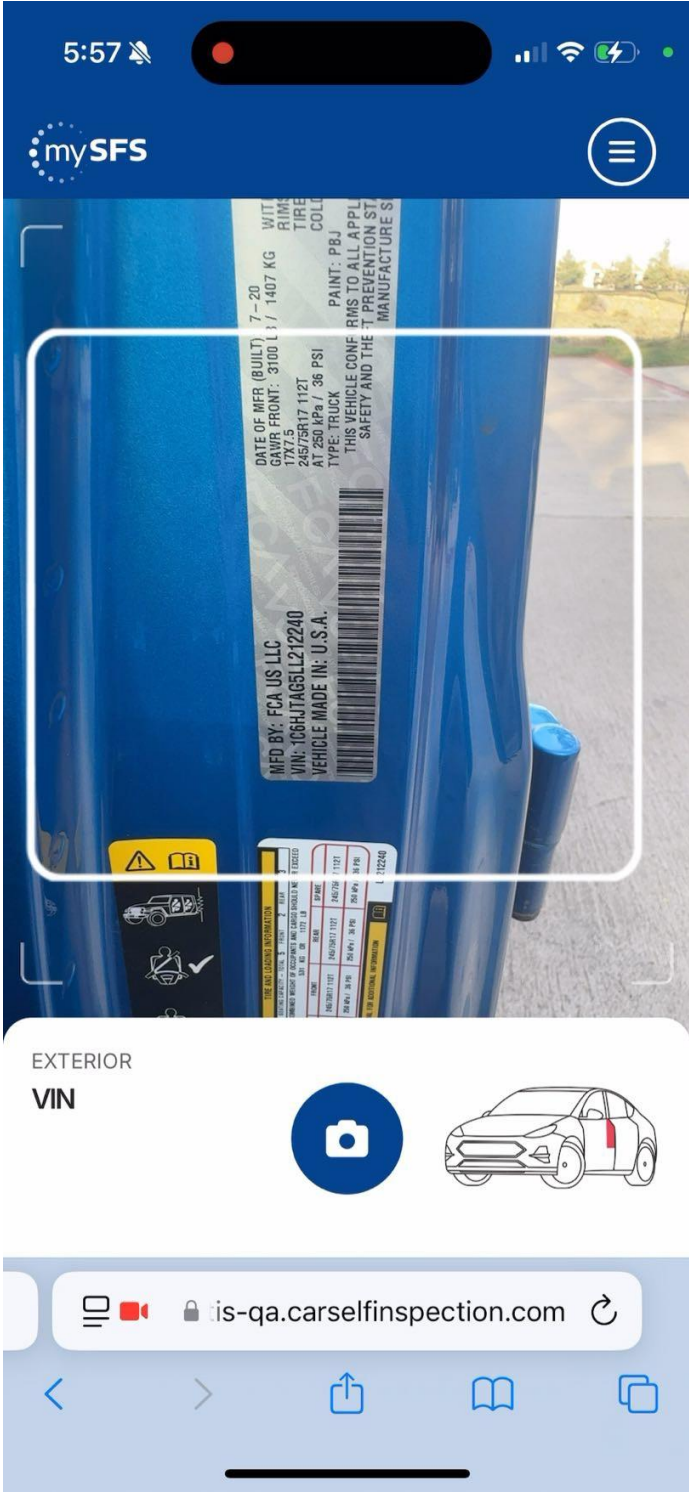


Step 6: Allow camera permissions (required*)

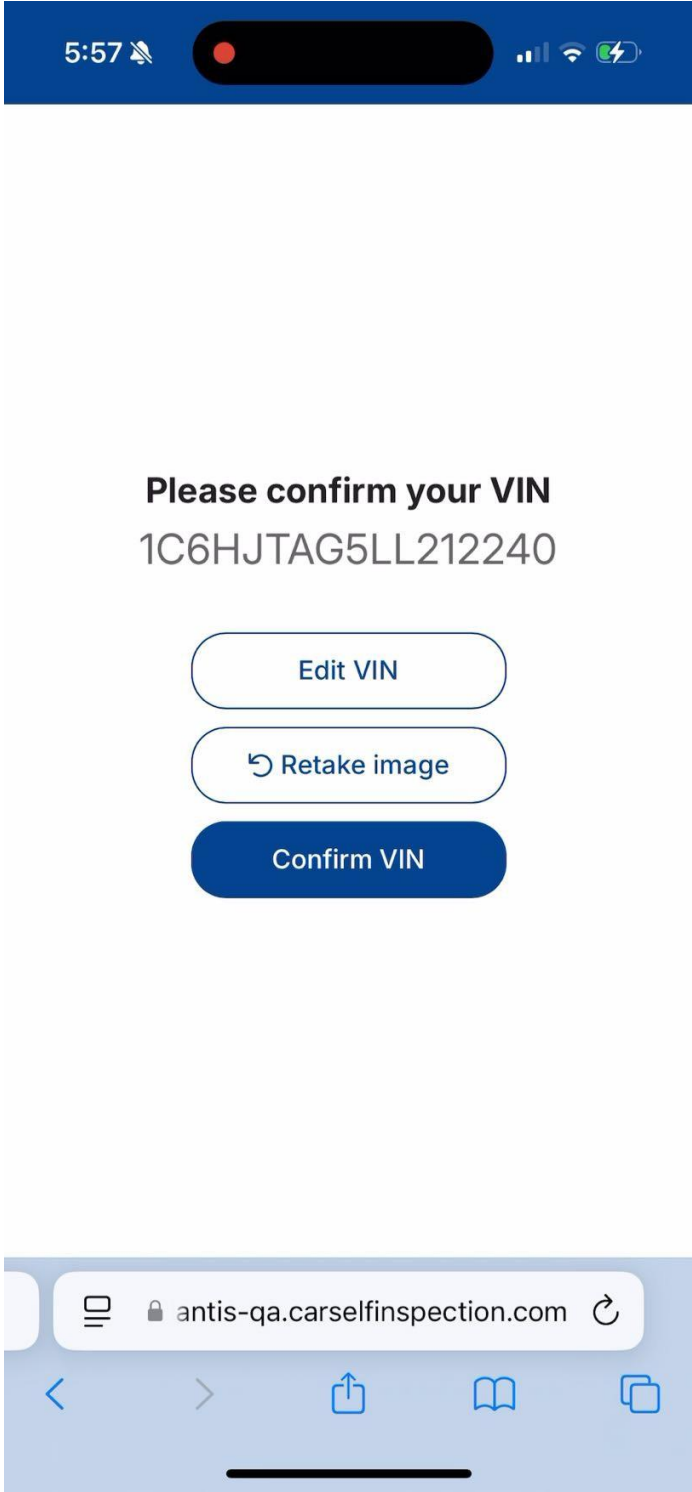


Allow camera permissions

Step 7: VIN Scan and verification



Capture VIN



Confirm VIN

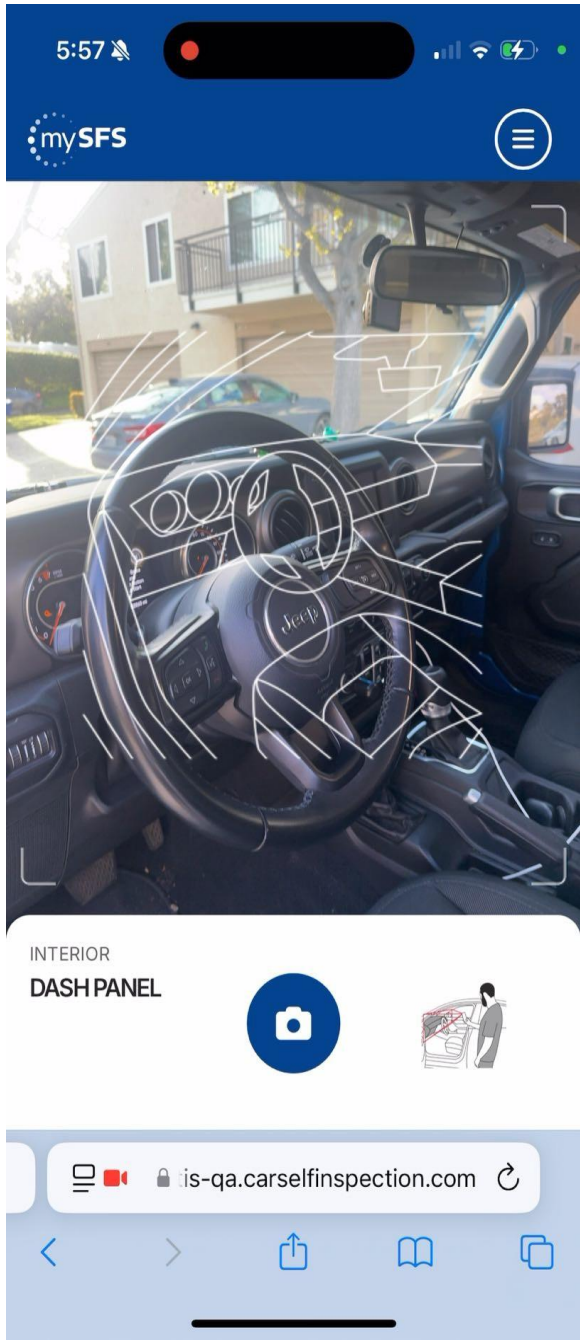


Capture Tire & Info Label

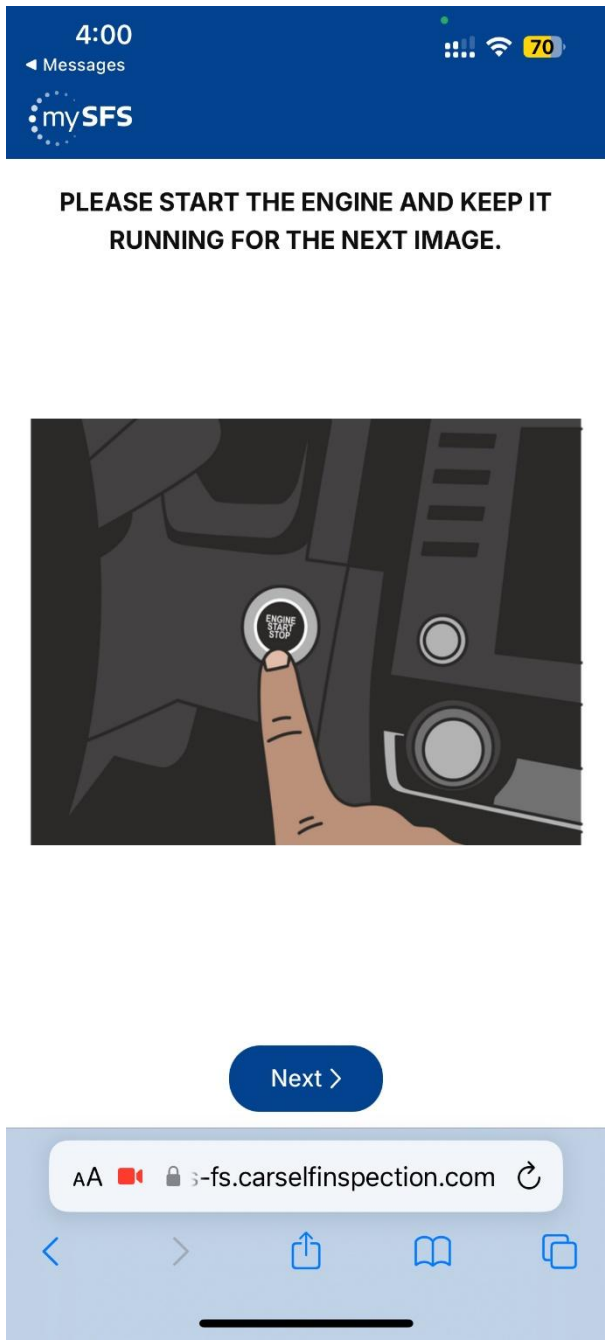
Click Next

Step 8-12: Capture photos of odometer miles, dashboard, windshield from inside and front seats.

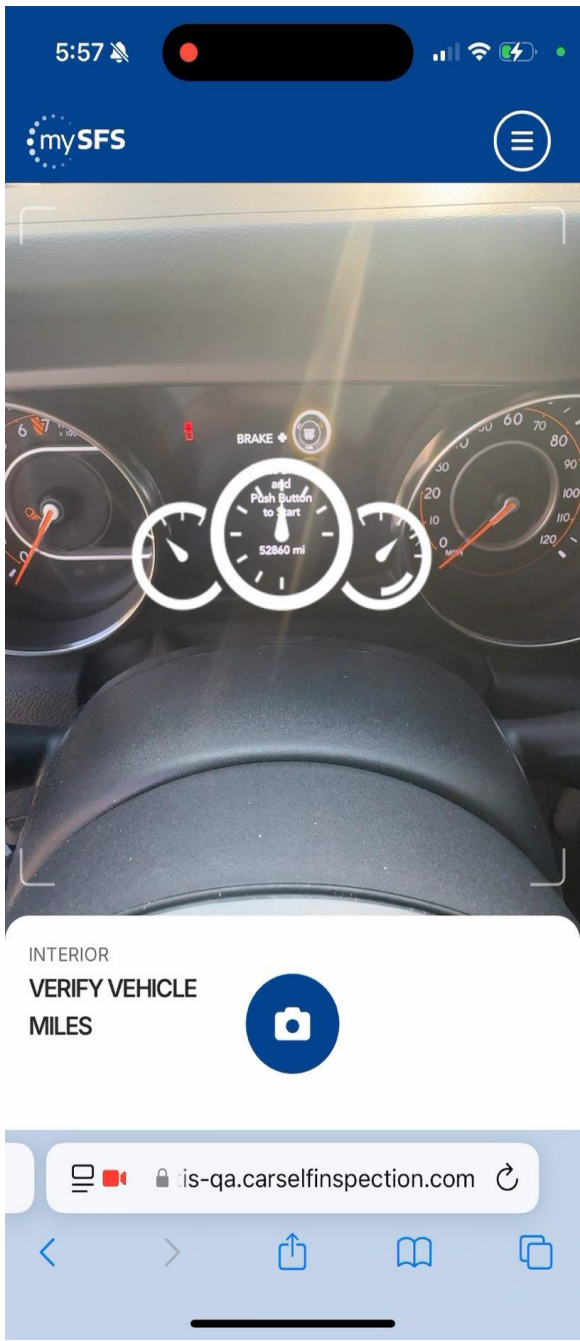
Custodian View



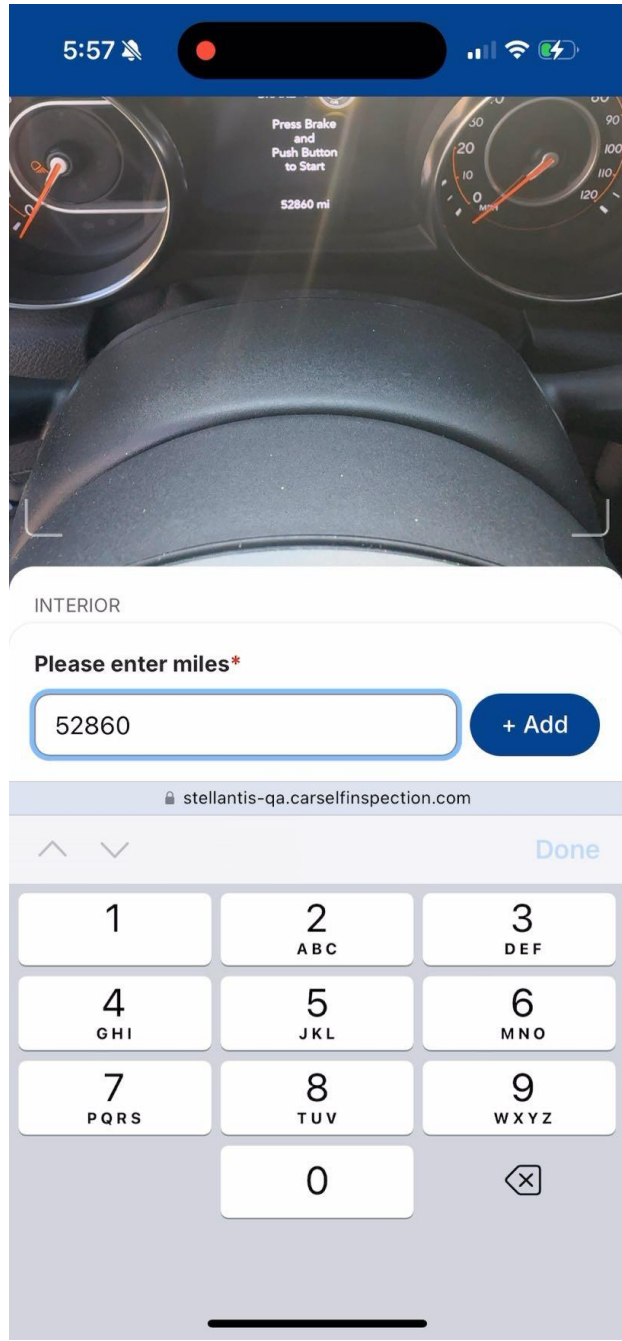
Capture Dash Panel



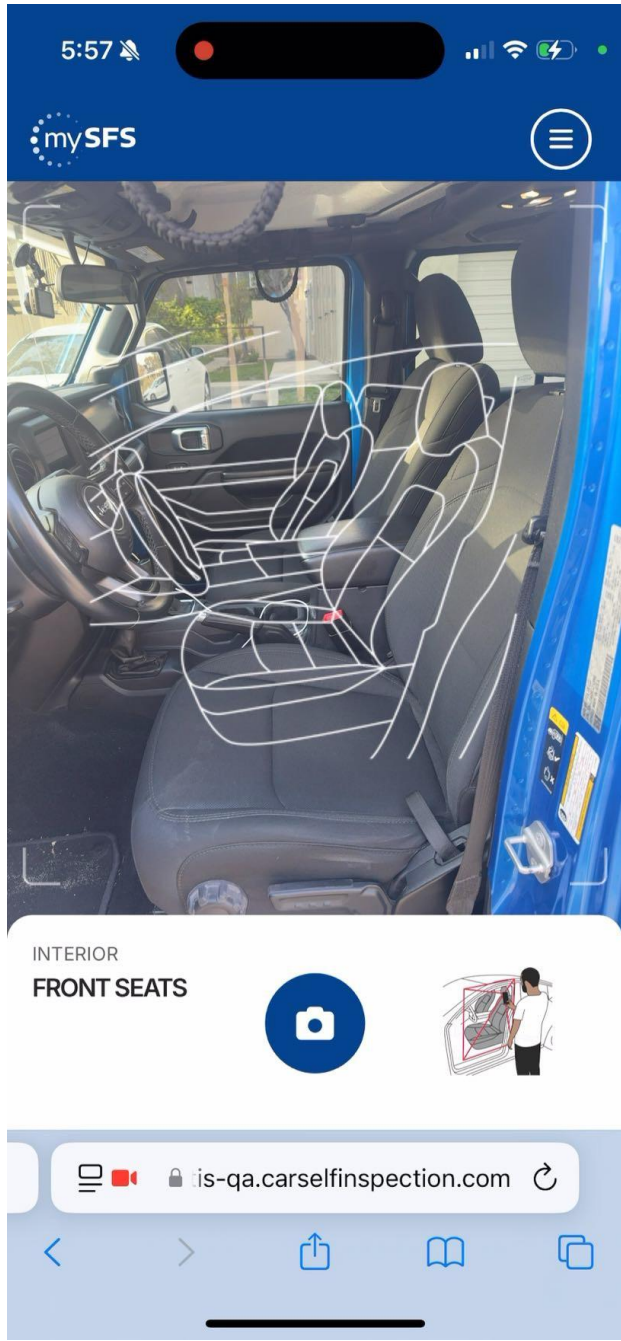
Start the engine and keep it running



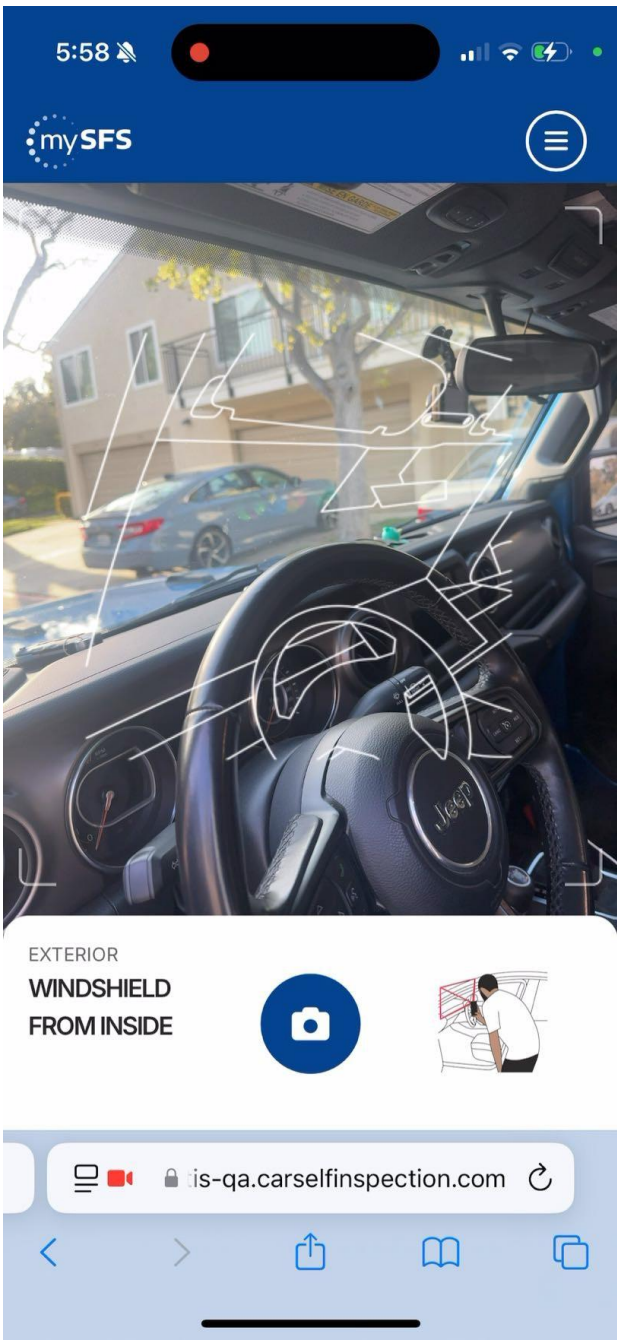
Capture Verify Vehicle Miles



Verify Vehicle Miles by entering

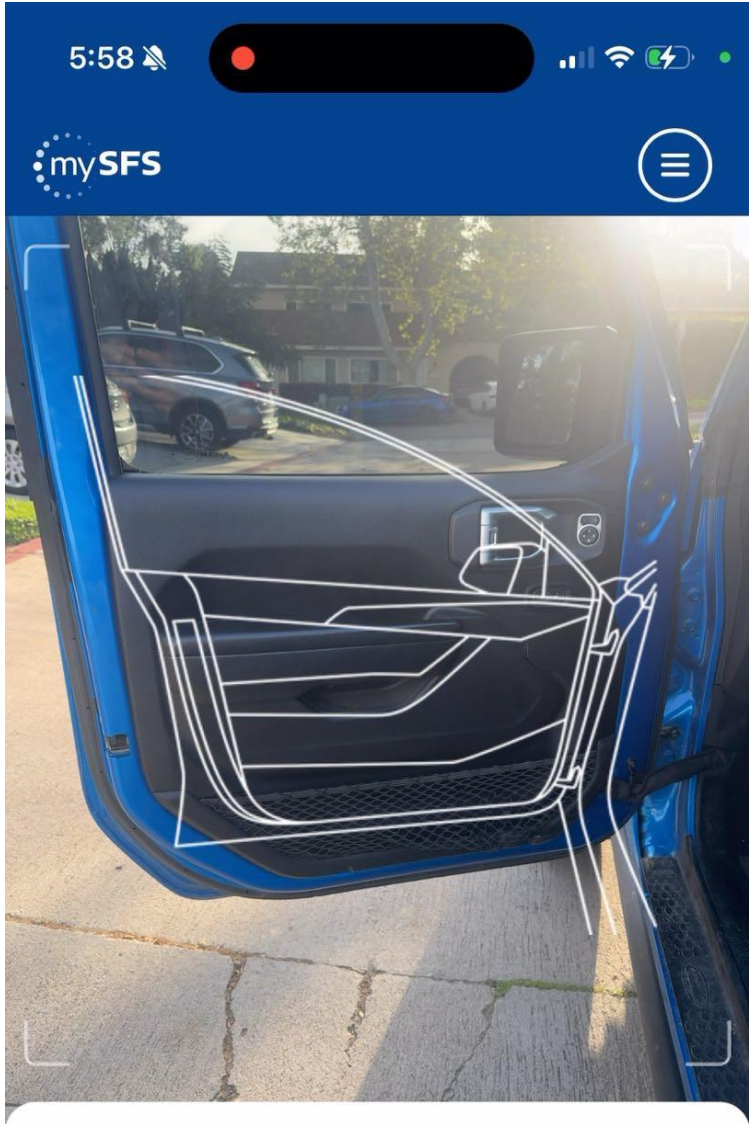


Capture Front Seats

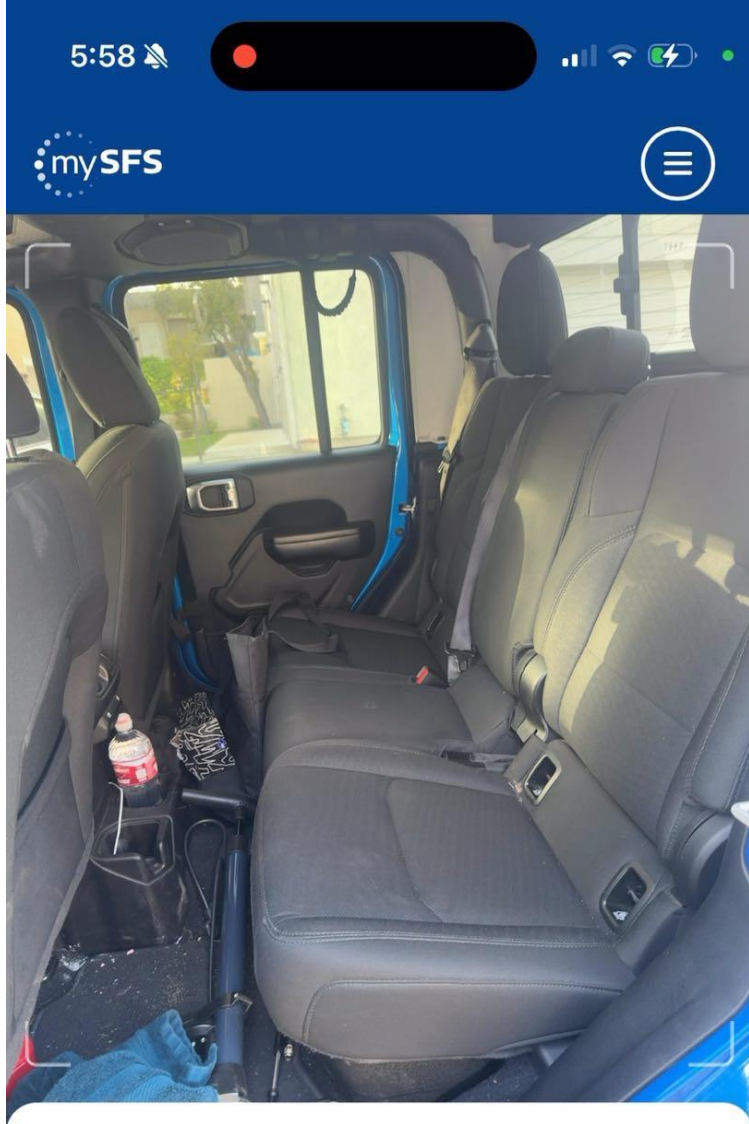


Windshield from inside

Step 14-22: Capture photos of Wheels and Tire treads.



INTERIOR
DRIVER DOOR
PANEL

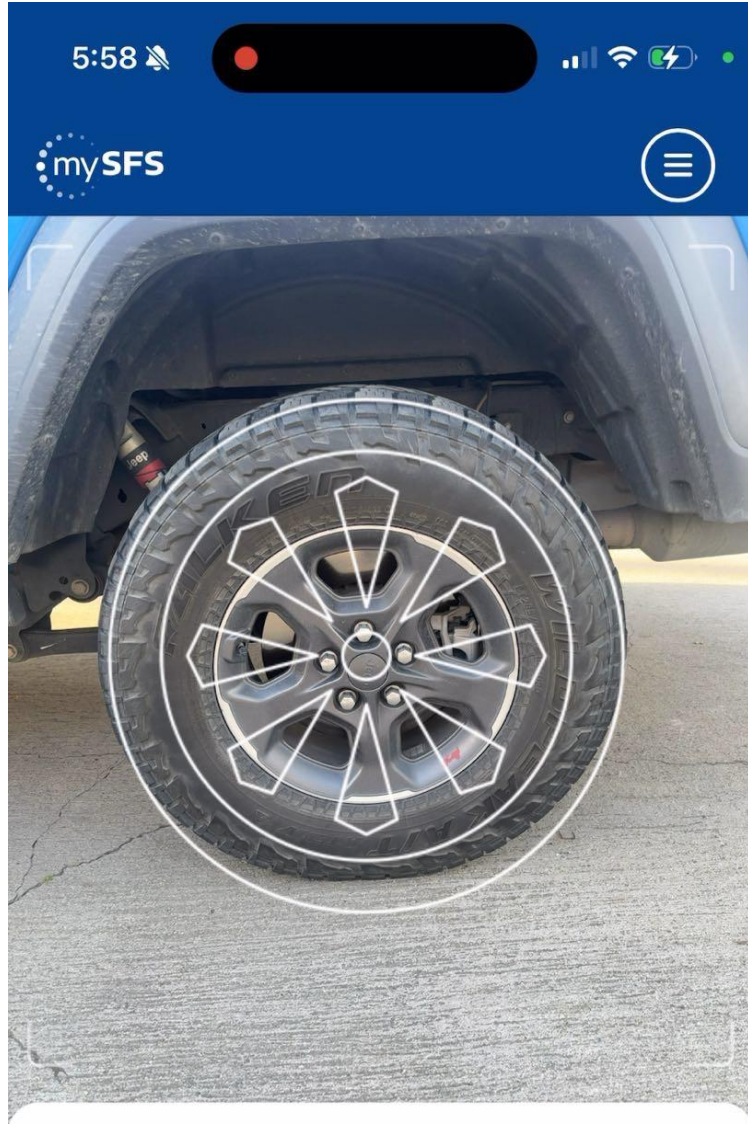


INTERIOR
REAR SEATS

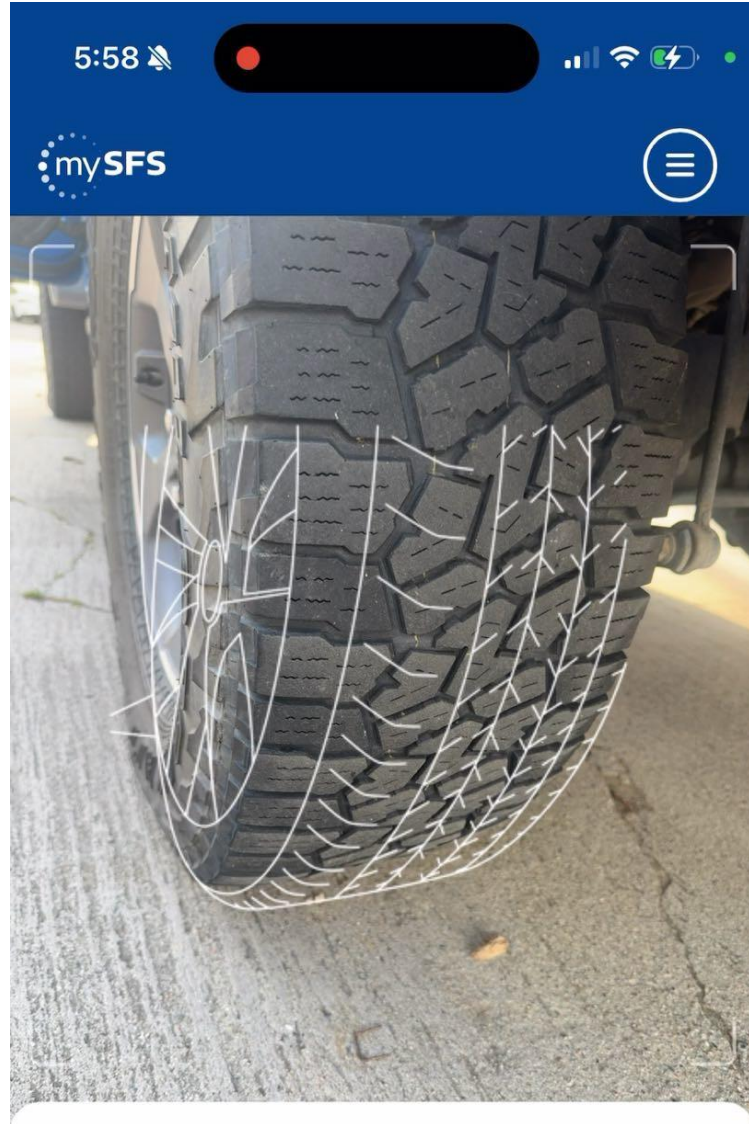
+ Note

Retake

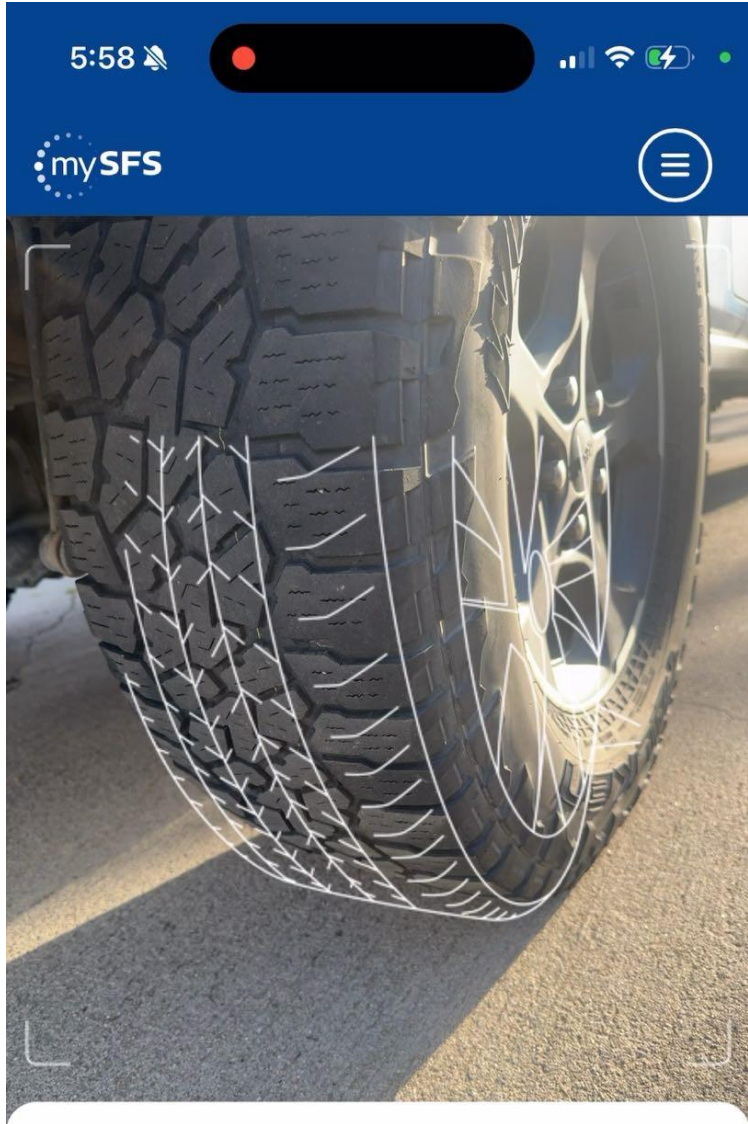
Next >



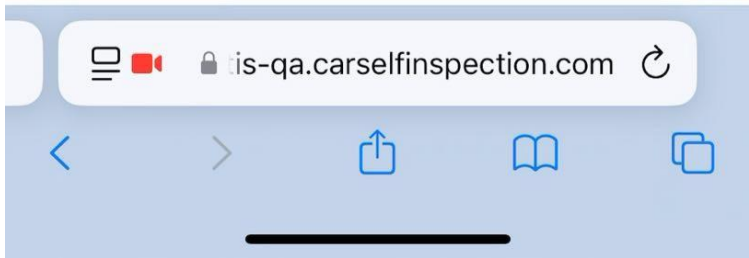
TIRES
DRIVER REAR RIM



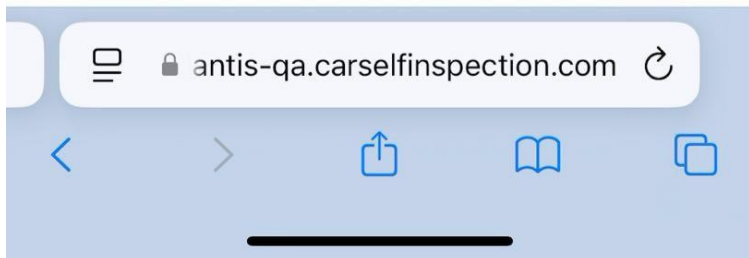
TIRES
DRIVER REAR TIRE
TREAD



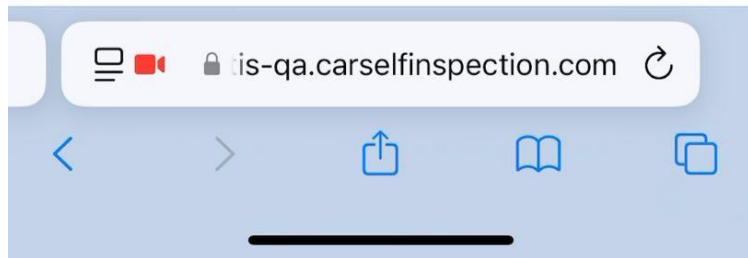
TIRES
PASSENGER REAR
TIRE TREAD



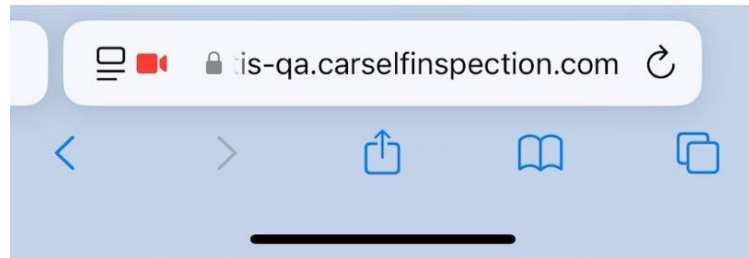
Capture Driver Door
Panel



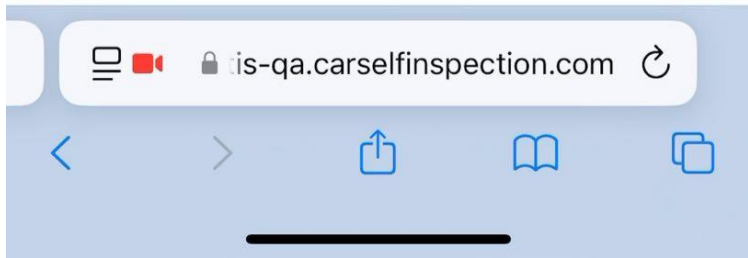
Capture Rear
Seats



Capture
LRW



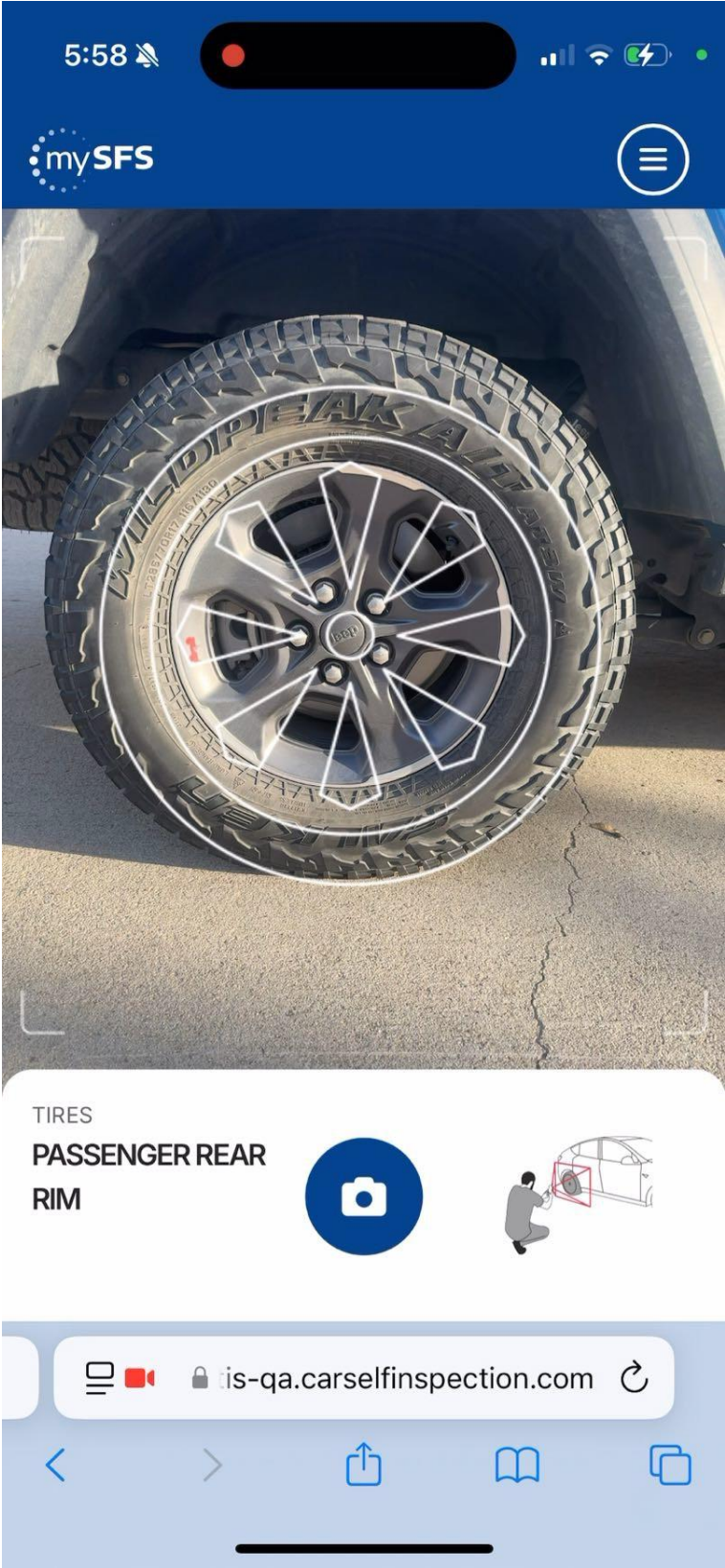
Capture LRW tire
tread



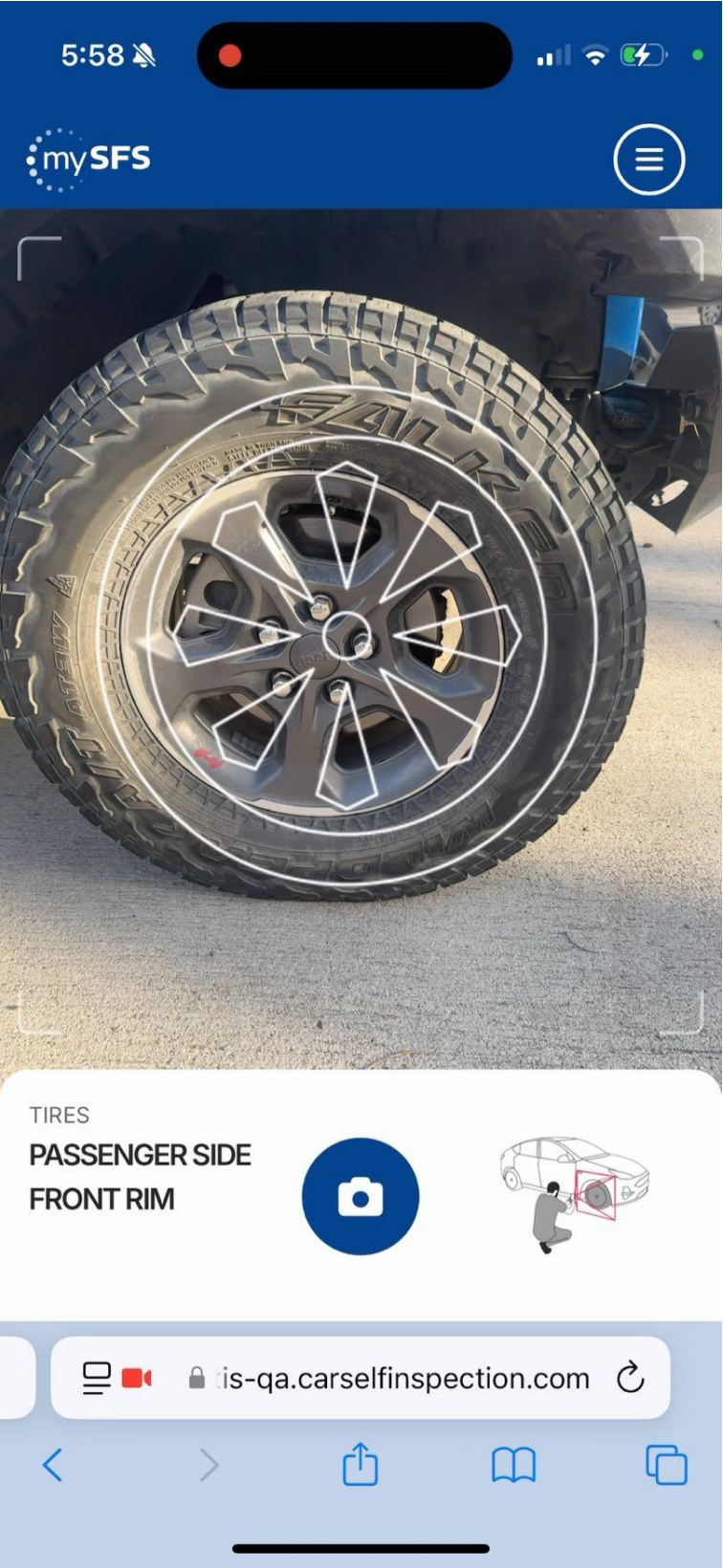
Capture RRW tire
tread

Step 14-22: Capture photos of Wheels and Tire treads.

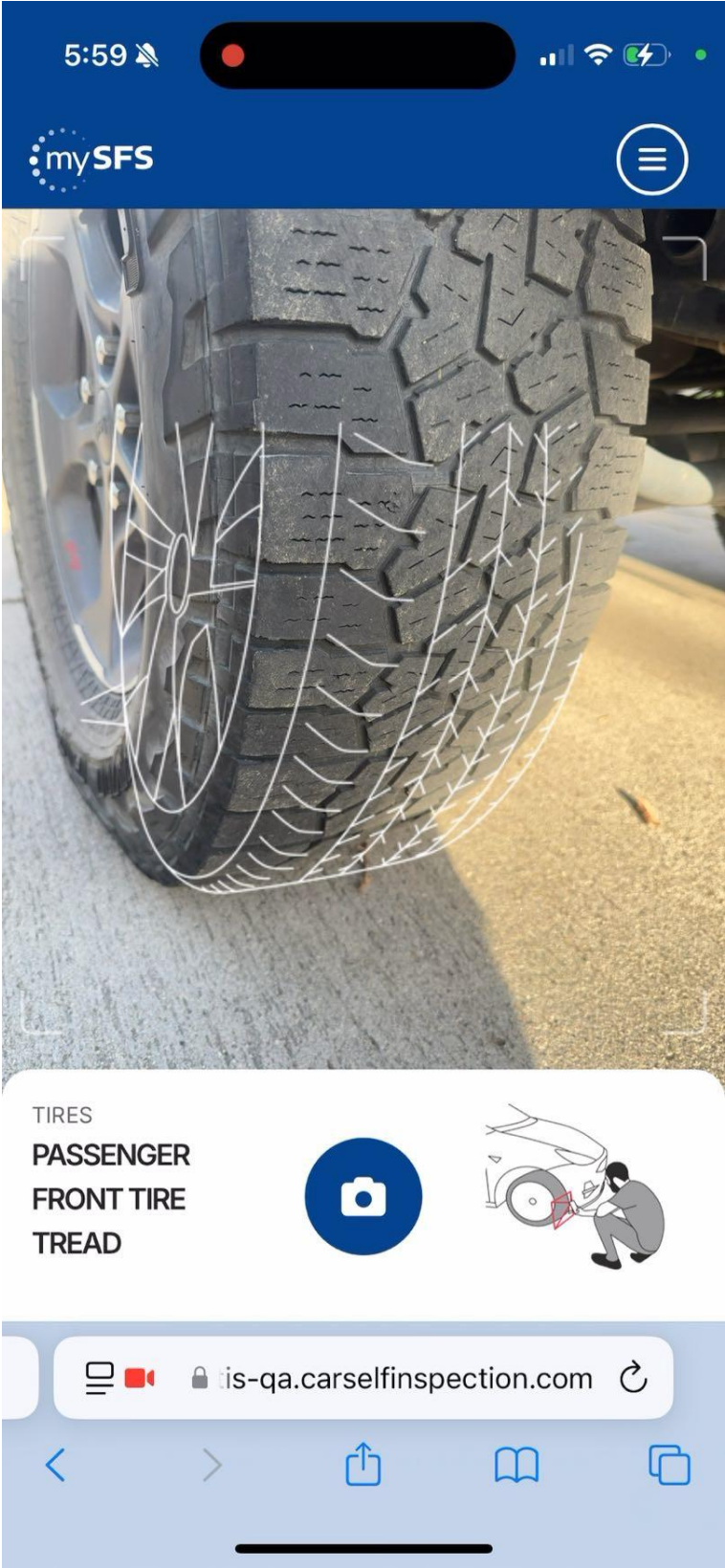
Custodian View



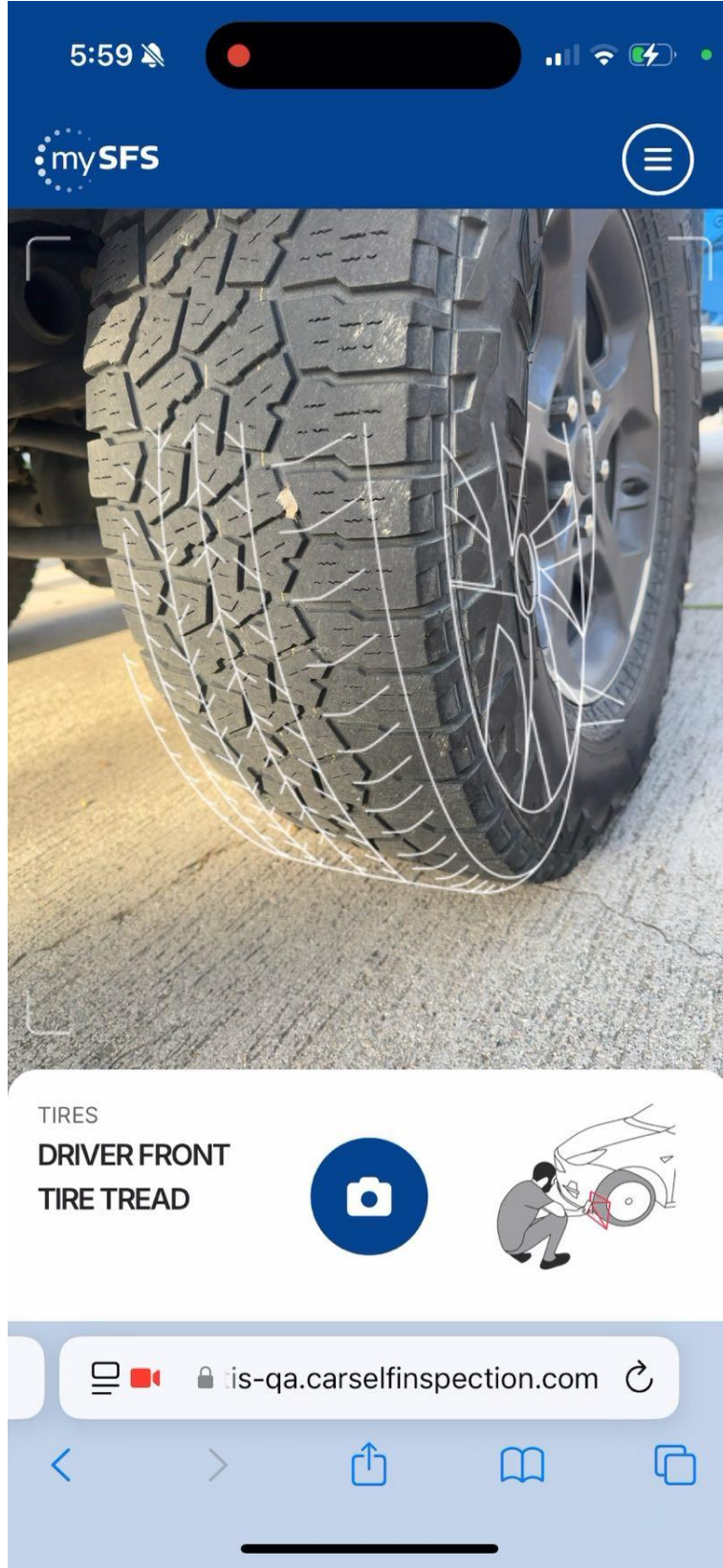
Capture RRW



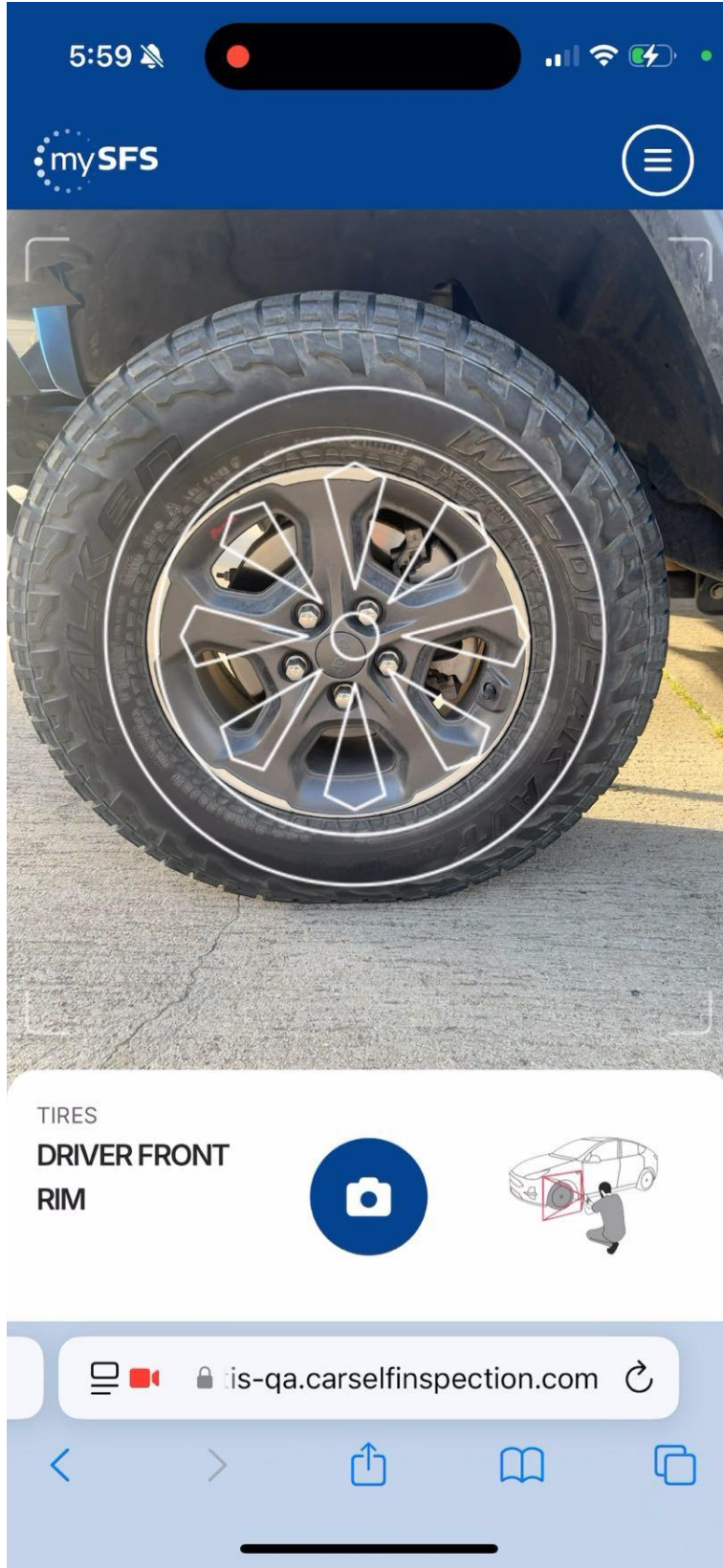
Capture RFW



Capture RFW tire tread

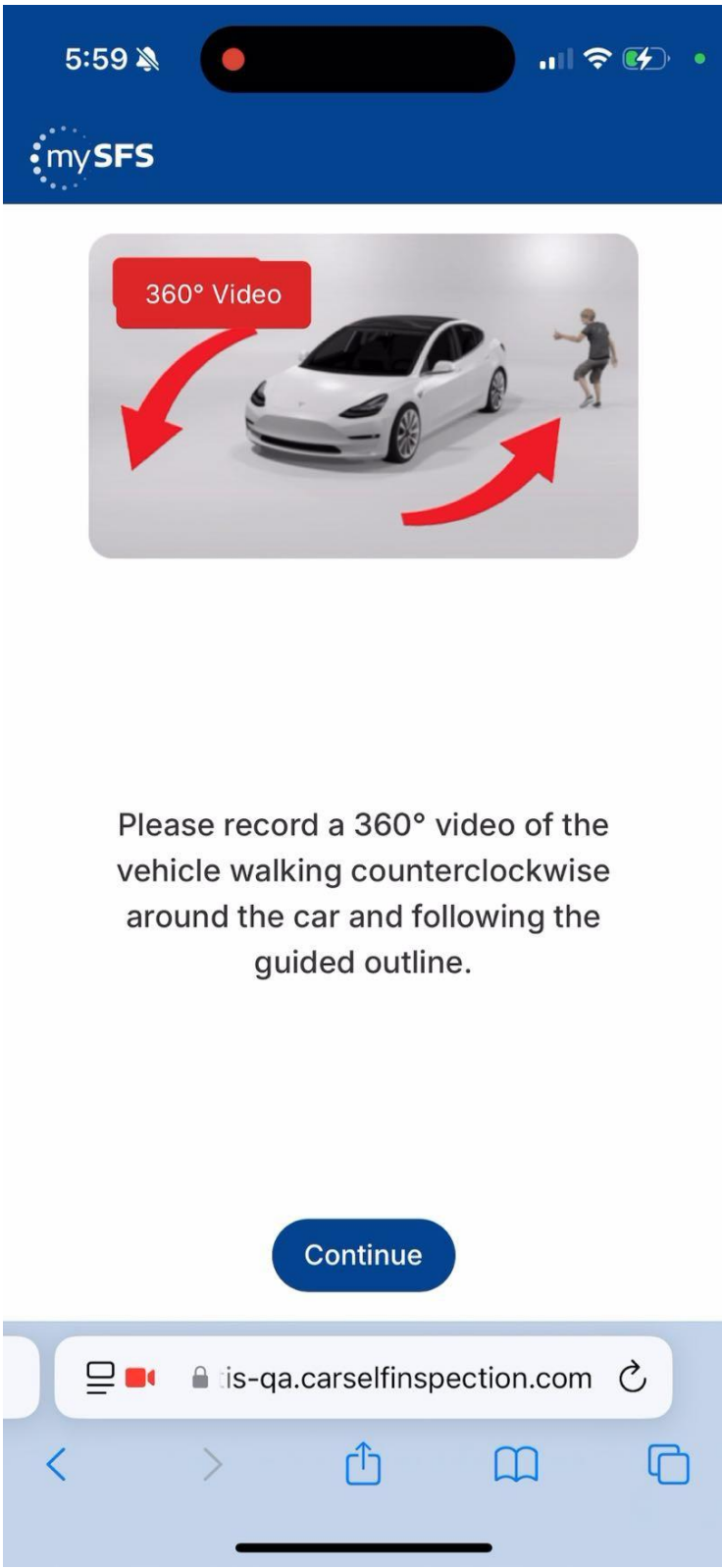


Capture LFW tire tread

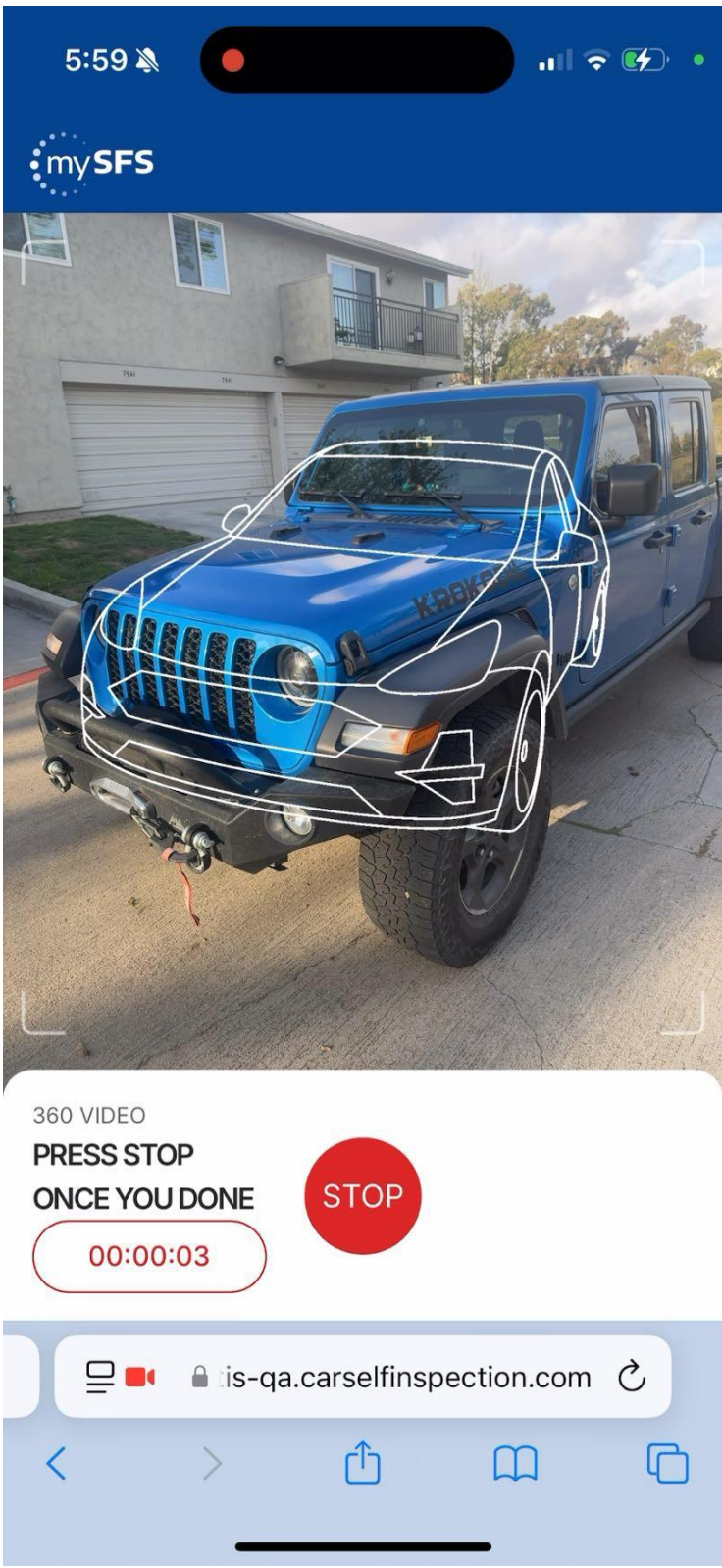


Capture LFW

Step 23: 360 Video walkaround



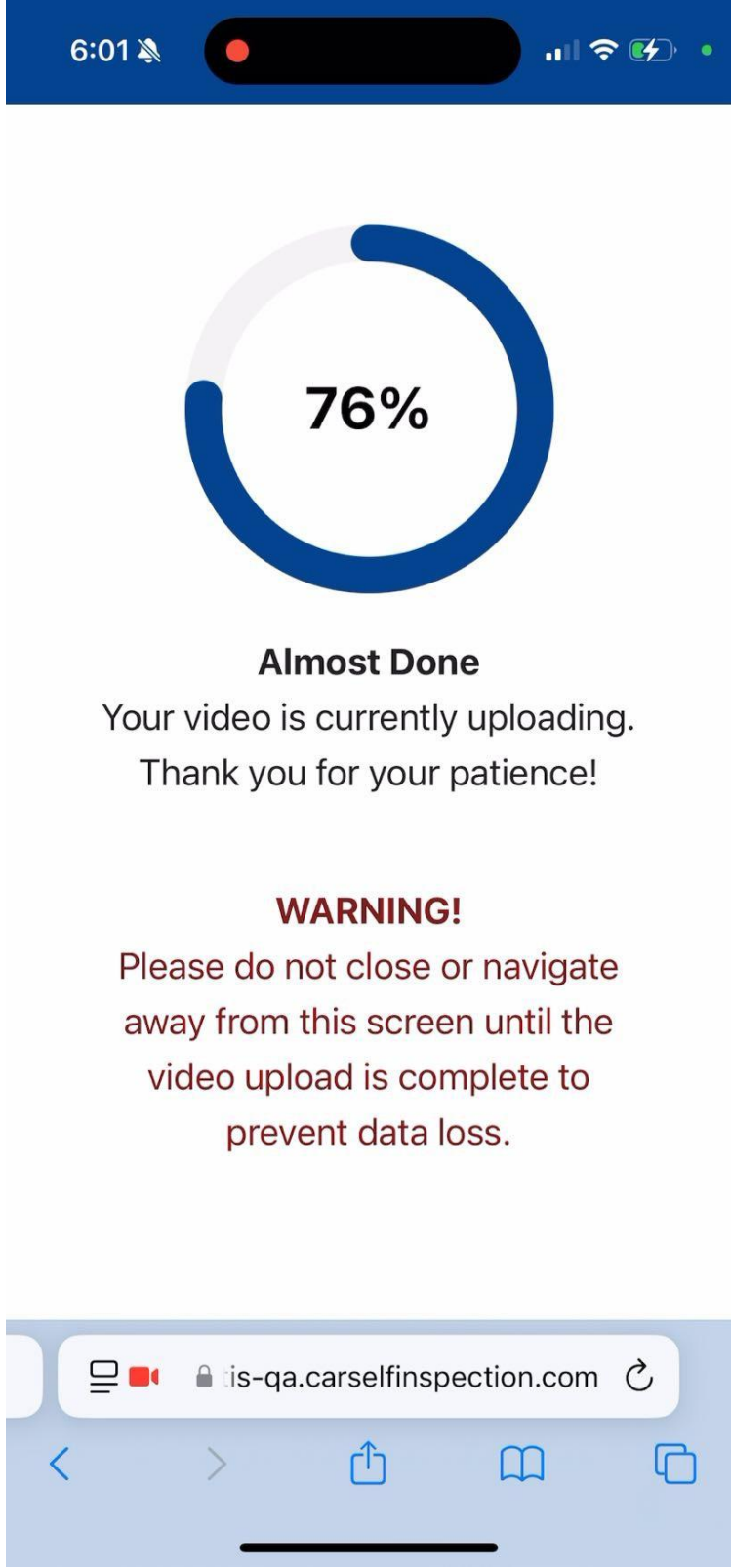
360 Video Instructions



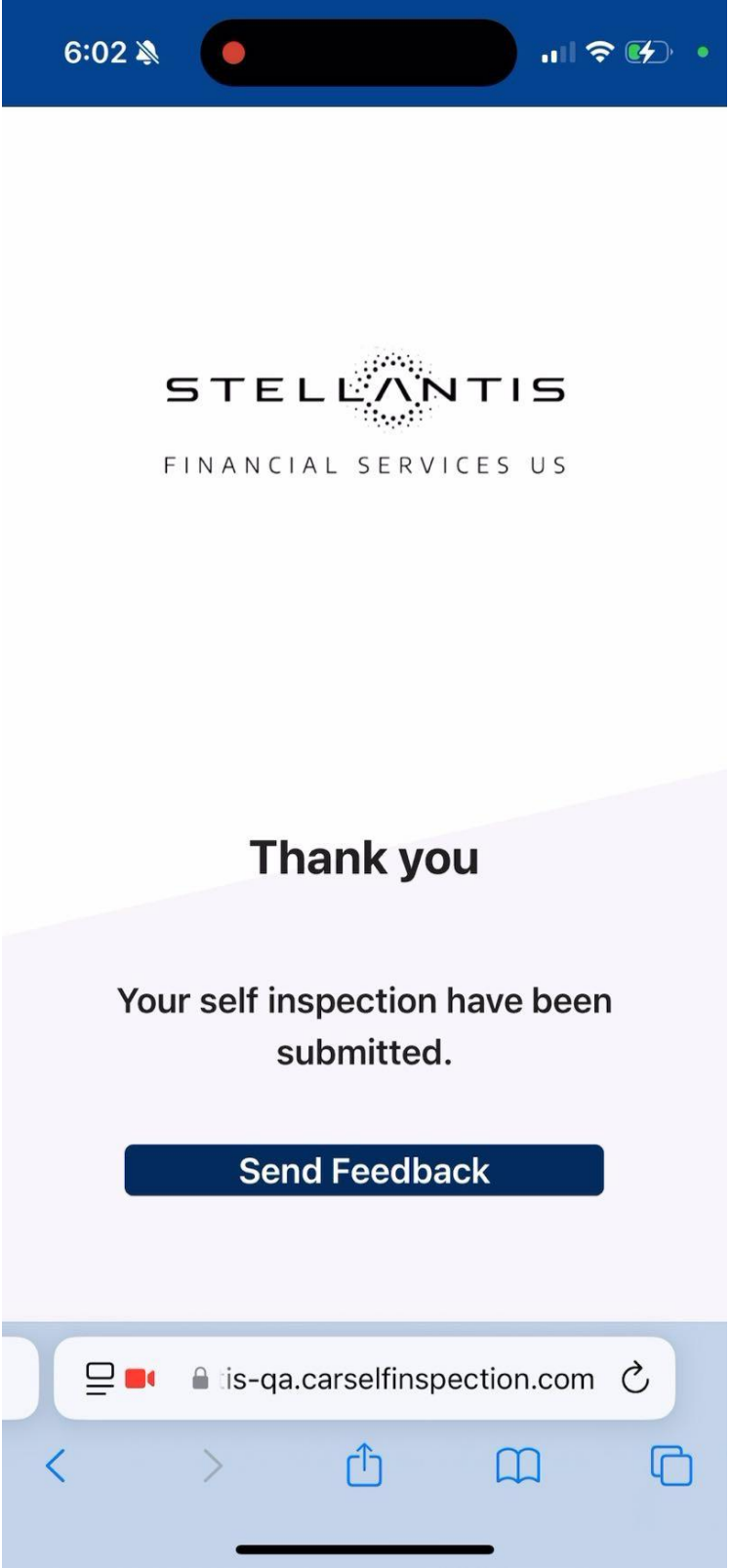
Position the camera angle just like on the outline and press the record button



Click Stop once you finish the walkthrough



During the video upload, it's important not to close the window as the data could be lost



Confirmation of the completion

Click on the image to watch a
YouTube tutorial on how to
conduct the self-assessment
process



FAQ

Q: Which internet browsers are supported?

A: Google Chrome, Firefox, and Safari are supported.

Q: What happens if I complete the inspection during evening hours?

A: Photos taken in low-light conditions may not be clear enough for evaluation. If the images are too dark, we may ask you to redo the inspection during daylight hours to assess the vehicle's condition properly.

Q: What if I don't have 6 feet of space around the vehicle? Can I still record the video?

A: While we recommend having at least 6 feet of space for a clear 360° view, it's not strictly required. Please try to capture as much of the vehicle as possible, even if you have limited space.

Q: Why do I need to allow camera permissions?

A: For privacy and security, browsers require your permission to access the camera. Granting access allows you to take and upload photos directly within the browser.

Q: Can I retake a photo after I have already captured it?

A: Yes! Tap the menu (≡) in the top-right corner, scroll to the relevant step, and retake the photo as needed.

Q: Do I need to capture the images exactly as shown in the outline?

A: No, the outlines are there to guide you toward the ideal angle. Slight variations—such as being a little closer or further away—are perfectly acceptable.

Q: How long does it take to upload the video?

A: A 1-minute video typically uploads within 1–2 minutes, depending on your internet connection speed.

Q: If I have any technical issues or questions about the process during the inspection, can I contact customer support?

A: Yes, please email us at companyvehicleinspections@stellantis-fs.com or call us at 888-599-1565 (Ext3)